The Office of Housing Voucher Program

Presents

Voucher Management System (VMS)

Voucher Management System

The Office of Public and Indian Housing is proud to introduce the Voucher Management System (VMS).

- This data collection application replaces the previous web-based data collection process using the form HUD 52681-B.
- This new system will be available to you online on or about November 15, 2003, via the Web Access Security System (WASS).
- The VMS subsystem utilizes the same WASS security access system as FASS-PH, using the same ID and password for both systems.
- The quarterly reporting requirements remain the same.

Voucher Management System

- Enhancements to VMS from the prior web based system:
 - Uses a secure website
 - Unique Individual User Id and passwords
 - Easier access to system
 - Prior data submissions availability
 - User friendly
 - Online data revision/changes using previously submitted data.

Voucher Management System

❖ The Secure Connection component of WASS includes online registration forms that are accessible via the World Wide Web.

Used by HUD's trusted Business Partners to submit requests for the authority to access secure systems that reside behind HUD's firewall.

Voucher Management System

- Under the WASS security system there are two role codes available for your users:
 - ❖ RWA Read/Write Access is the general role code for users of the system allowing inputting of information and reading of reports.
 - ❖ HAS Housing Agency Submitter is the submitter role code that allows submission of the data input to the system following review of the data.

Voucher Management System

How to get access into WASS and the HUD VMS Systems?

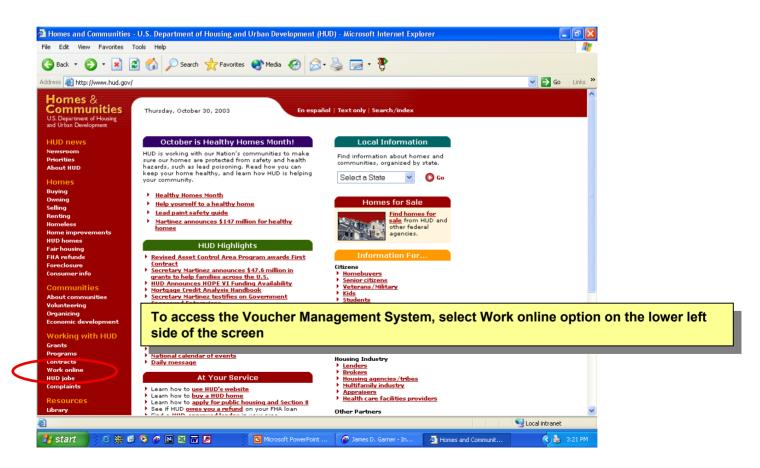
To access WASS system you must first be a registered user. External users may register by going to the REAC (Real Estate Assessment Center) homepage at the following URL:

http://www.hud.gov/offices/reac/online/reasyst.cfm

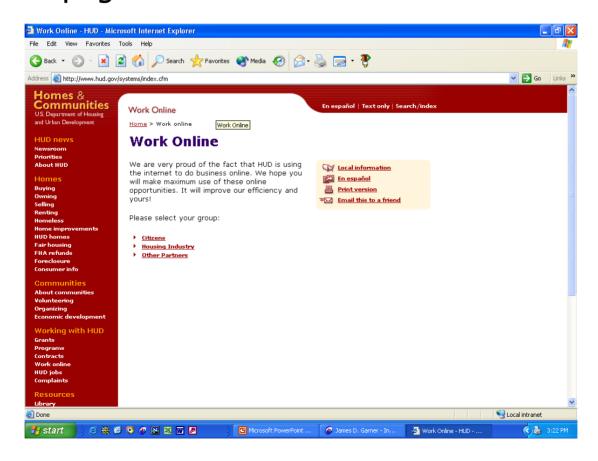
■ If your organization does not have a systems coordinator, contact the REAC Technical Assistance Center (TAC) for assistance in establishing one @ Phone: 1-888-245-4860

Voucher Management System

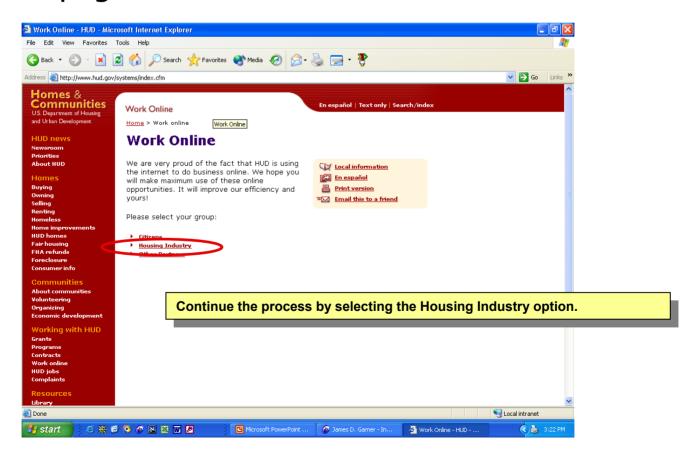
HUD's Internet Web Site:



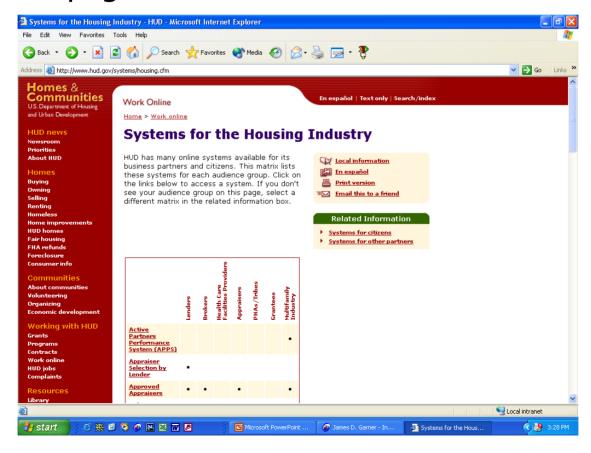
Voucher Management System



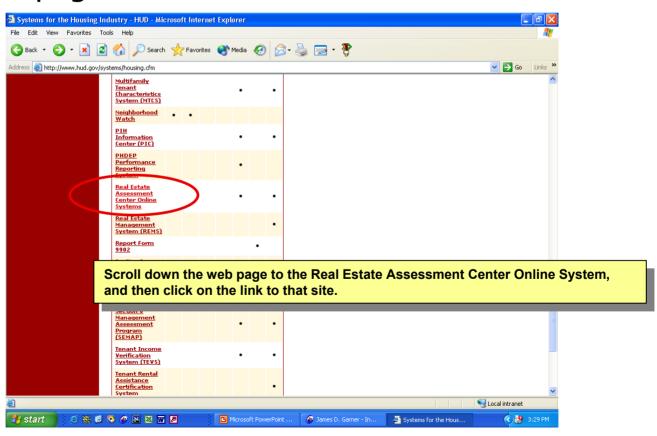
Voucher Management System



Voucher Management System



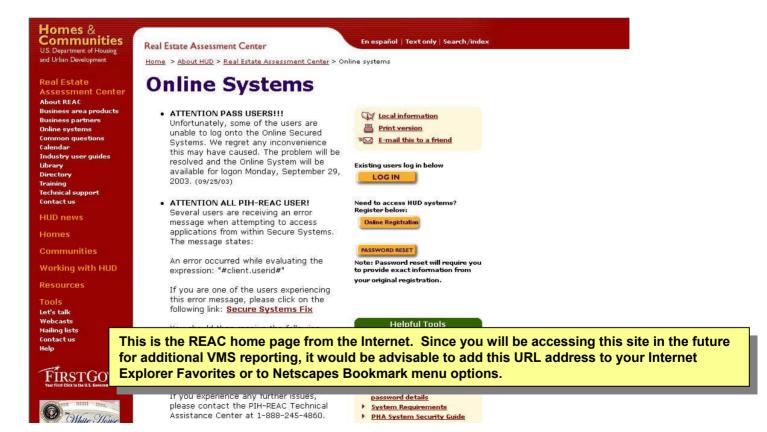
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Voucher Management System



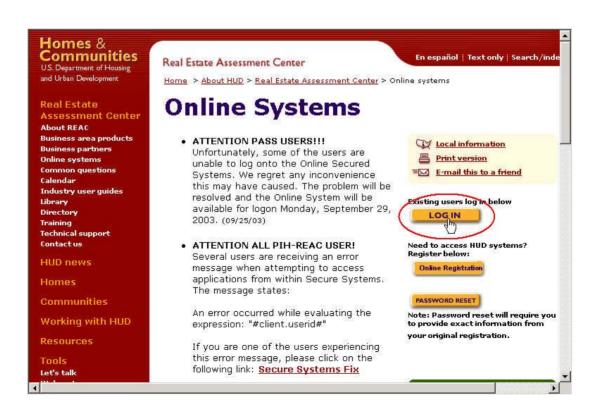
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Voucher Management System

EXTERNAL USER LOGIN INSTRUCTIONS

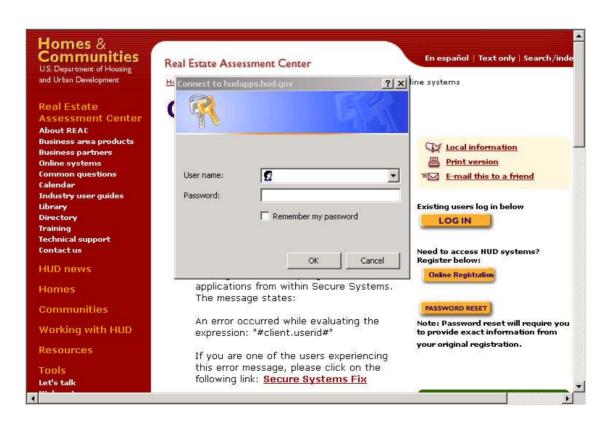
For external users, you will notice this is the same web page you used to register for your user id and password. Above the "Online Registration" button you will see a "LOG IN" button. Click on this button to bring up the login prompt.



Voucher Management System

EXTERNAL USER LOGIN INSTRUCTIONS cont...

- After clicking on the button you will see a prompt to enter your user id and password.
- Enter your your user id and password. Since you are an external user, your user id will begin with an M or I.



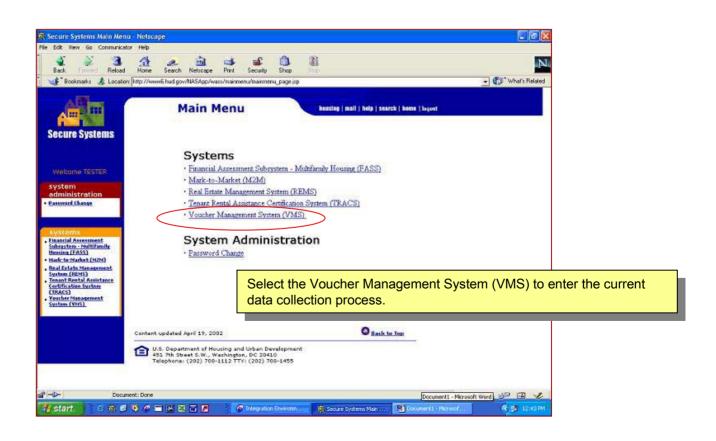
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Legal and warning notice for WASS system.



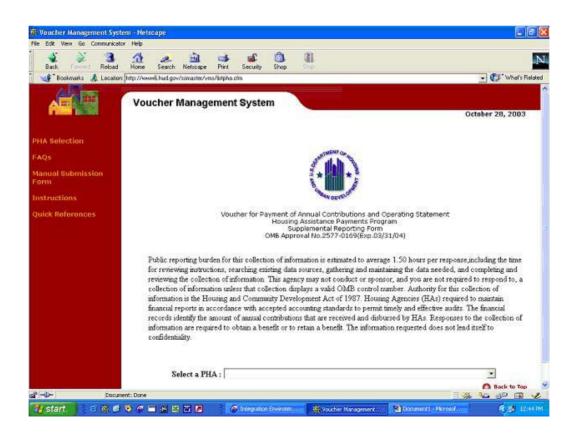
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REAC-WASS system Main Menu

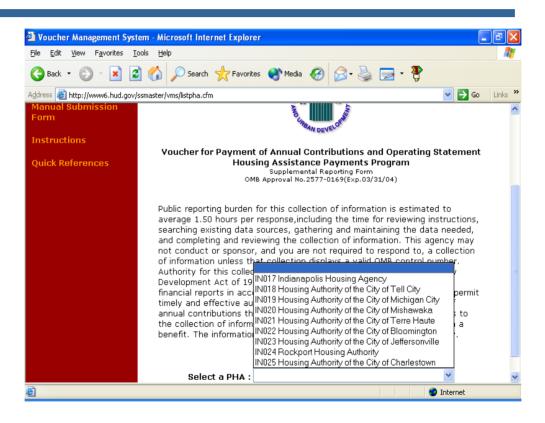


Voucher Management System

VMS PHA Selection Screen – Based on user role, the PHA selection may be one (actual PHA name) or multiple (PHA names for Fee Accountant or PHA reporting for multiple PHAs)



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This screen has a drop down selection box identifying all of the PHAs associated with the unique user id entered into the system. Normally, a PHA will only see their HA Number and Official PHA Name listed in the drop down box.

PHA must make a selection to proceed to the next page.

Voucher Management System

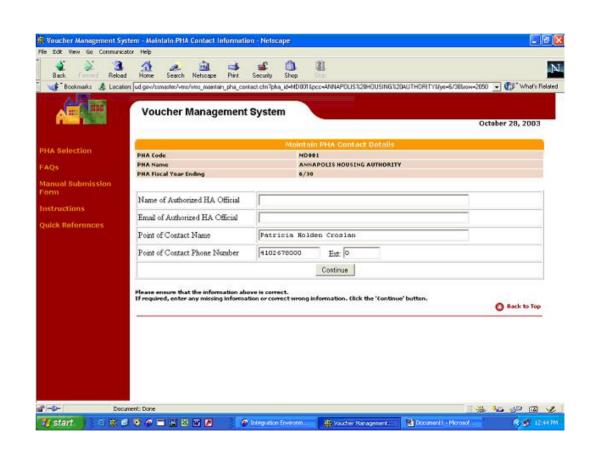
Guides for Formatting and Data Entry:

- System is designed to create an Original Submission for the PHA. Subsequent corrections will be made on existing document in VMS and will automatically be identified as a revision when submitted
- Enter only whole numbers without any punctuation marks (commas, dollar signs, and decimal points).
- ➤ If the HA has no report for a field, tab through it. If the HA response to a field is zero, enter "0".
- "Other" description fields are limited to 255 characters.
- Comment field has no limit.

Voucher Management System

VMS-PHA static information.

- ➤ The information is taken from the Public Housing Information (PIC) system
- ➤ If information is incorrect, PHA must correct in the PIC system
- ➤ Missing information must be filled in for the VMS system to proceed. Later the information should then be entered in the PIC system for future use.
- ➤ E-mail address must be the central e-mail address for PHA

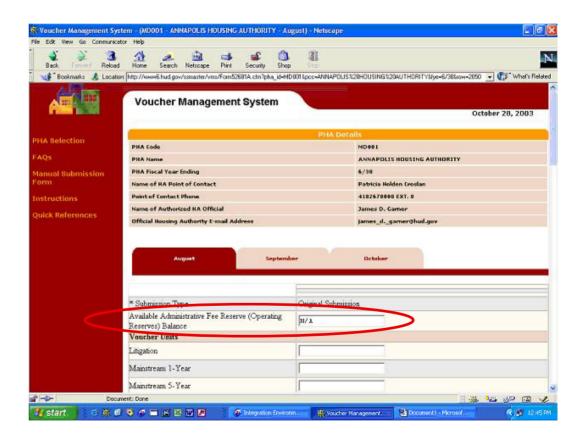


Voucher Management System

- Name of Authorized HA Official. This field is pre-filled from the PIC system and it is a required field. If blank the PHA must enter the Name of the Authorized HA Official for the PHA, (generally this is the Executive Director), and then, at a later time, input the required information into the PIC system for future needs.
- ➤ Official HA E-mail Address. This field is pre-filled from the PIC system. This is a required field, and if blank the PHA must enter the Official email address for the PHA, and then, at a later time, input the required information into the PIC system for future needs. This address serves as the primary medium for official correspondence between the FMC and the PHA.
- ➤ **Point of Contact** Name of the person who can answer questions about the 52681-B data submission. This information is pre-filled based on information from the PIC system files. If this POC is incorrect, the information must be corrected in PIC. This is a required field and If it is blank, the PHA must enter the POC name on this screen, and then , at a later time, input the required information into the PIC system for future needs.
- ➤ **Point of Contact Phone Number** Phone number and extension (if any) of the Point of Contact. This information is pre-filled based on information from the PIC system files. If this POC Phone Number is incorrect, the information must be corrected in PIC. This is a required field and if blank, the PHA must enter the POC phone number and extension on this screen, and then, at a later time, input the required information into the PIC system for future needs.
- > Point of Contact Phone Number Extension Is not required, but if used, must be numeric.
- ➤ It is the responsibility of the PHA to ensure all information is correct, and that wrong or missing data is updated in the PIC information system for future data collection use.
- These are required fields and require an entry before the user is allowed to proceed with the data collection process.
- ➤Once information is entered it becomes static in the VMS System and cannot be changed except through of the PIC environment.

Voucher Management System

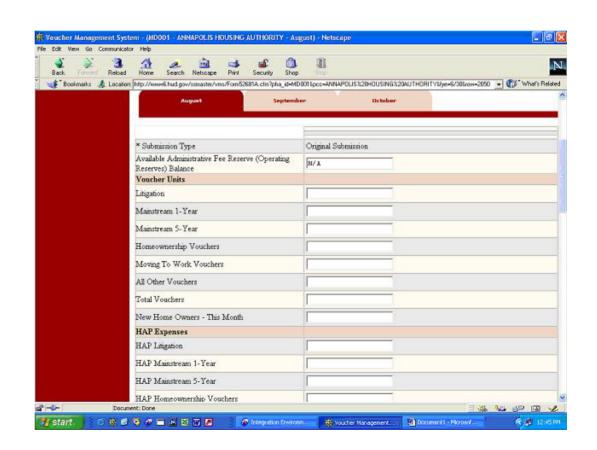
➤ The PHA is not required to submit the Available Administrative Fee Reserve Balance information at this time



Voucher Management System

Voucher Units

- •Section divided into 6 categories
 - Litigation
 - Mainstream 1 Year
 - Mainstream 5 Year
 - Homeownership
 - Moving to Work
 - All other vouchers
 - System automatically calculates Total Vouchers



Voucher Management System

- ➤ **Litigation** Report the total number of vouchers leased in conjunction with any legal action, court case, or judgment/consent decree.
- ➤ **Mainstream 1 and 5 year** Report vouchers leased for mainstream purposes. Note: Mainstream vouchers are special purpose vouchers awarded to HAs for disabled individuals.
- ➤ **Homeownership** Report the total number of vouchers in use to assist families with homeownership expenses rather than rent.
- Moving to Work Report the number of vouchers used to assist moving to work families.
- ➤ All Other Vouchers Report the total number of vouchers leased or families assisted on the first day of the month.

Note: Do not include any vouchers for Litigation, Mainstream, Homeownership or Moving to Work, these are reported separately in the above fields.

- ➤ **Total Vouchers** System generated total. Summation of Litigation, Mainstream, Homeownership, Moving to Work, and All other Vouchers. Represents the total number of vouchers leased by the PHA during the month.
- ➤ **New Homeowners This Month** The total number of households for whom the report month is the first month of homeownership assistance. This number must be included in the Homeownership total and cannot be greater than the number of Homeownership Vouchers.

All numbers must be reported in whole number amounts only.

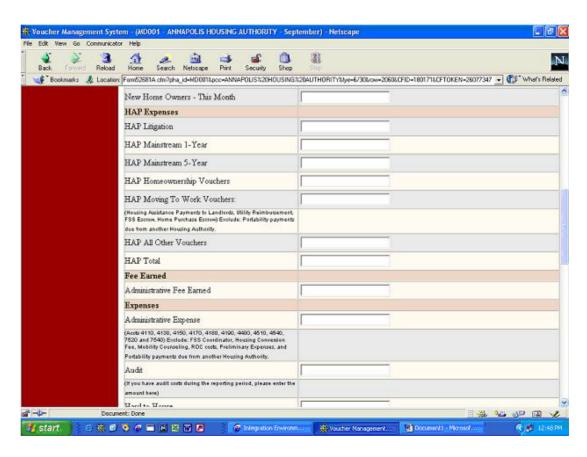
Voucher Management System

HAP Expenses

Section divided into 7 categories

- HAP Litigation
- HAP Mainstream 1 Year
- HAP Mainstream 5 Year
- HAP Homeownership
- HAP Moving to Work
- HAP All other vouchers
- HAP Total

All values must be in reported in whole dollars amounts only.



Voucher Management System

- ➤ Hap-Litigation Expense Report the total HAP Litigation expense in conjunction with any legal action, court case, or judgment/consent decree. An amount must be entered in this field if an amount is entered in the Litigation field.
- ➤ HAP Mainstream 1 and 5 Year Report the HAP Mainstream 1 and 5 year expense for leased special purpose vouchers used for disabled individuals. An amount must be entered in this field if an amount is entered in the associated Mainstream Voucher field.
- ➤ HAP Homeownership Report HAP Homeownership expenses relating to vouchers used to assist families with homeownership expenses rather than rent. An amount must be entered in this field if an amount is entered in the Homeownership Voucher field.
- ➤ HAP Moving to Work Report HAP Moving to Work expenses related to Moving to Work Vouchers. PHA must also supply an explanation of the use of MTW voucher funds for any purpose OTHER THAN rental or homeownership assistance in the comment section below. An amount must be entered in this field if an amount is entered in the Moving to Work Voucher field.
- ➤ HAP All Other Vouchers Report the total expenses charged to accounting code 4715, excluding any cost billed for other HAP expenses listed above and any cost billed to another agency. An amount must be entered in this field if an amount is entered in the All Other Voucher field.
- ➤ HAP Total This is a system calculated field and requires no input from the PHA. This amount should reflect the total HAP expense for the PHA as reported in accounting code 4715, excluding any cost billed to another agency.

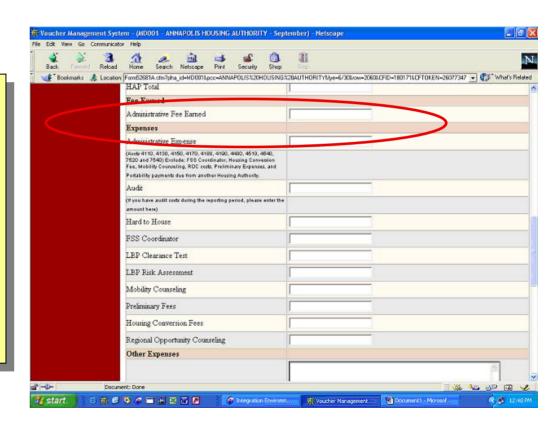
Voucher Management System

Administrative Fee Earned – Calculate this amount using the latest published Administrative Fee Rate. The fee must be based upon the number of units under lease as of the first day of the month, not the number of units leased during the month.

An amount needs to be entered in this field if a value is present in the Total Voucher field

Must be in reported in whole dollars amounts only.

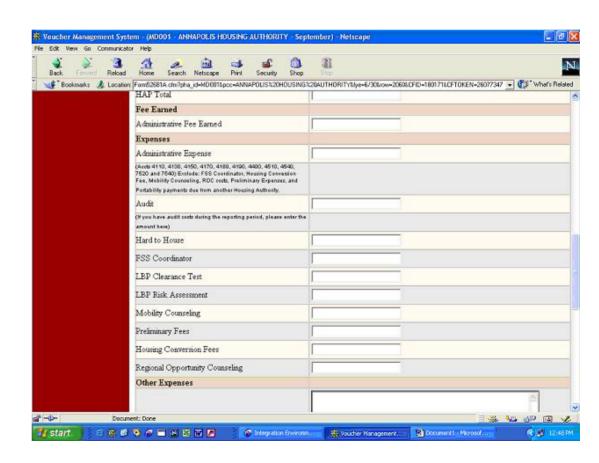
The average administrative fee earned should be between \$33.00 and \$85.00.



Voucher Management System

Expenses

- This section is divided into 10 separate sections.
 - •Administrative Expense
 - Audits
 - •Hard to House
 - •FSS Coordinator
 - •I BP Clearance Test
 - •LBP Risk Assessment
 - Mobility Counseling
 - Preliminary Fees
 - •Housing Conversion Fees
 - •Regional Opportunity Counseling



Voucher Management System

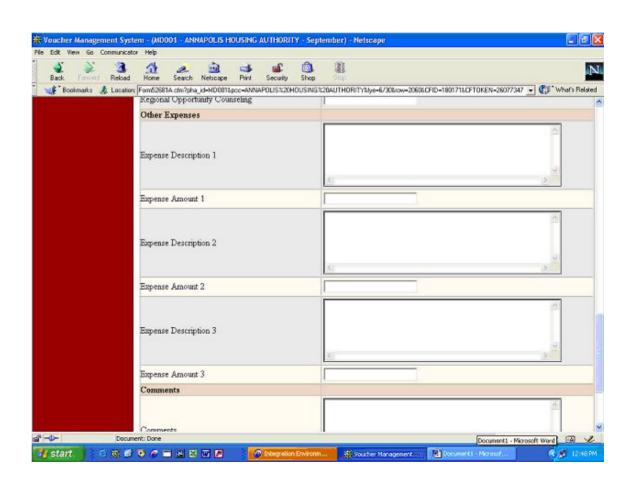
- ➤ Administrative Expense Report routine expenditures associated with running the HCV program (Accounting codes 4110, 4130, 4150, 4170, 4180, 4190, 4400, 4510, 4540, 7520, and 7540), salaries, rent, sundry, training, maintenance, utilities, accounting expenses, etc, and un-funded FSS Coordinator, and Housing Search/Counseling programs. Exclude expenses covered by a funded FSS Coordinator, Housing Conversion Fees, Mobility Counseling, Regional Opportunity Counseling awards, Preliminary Expenses, and expenses billed to another agency. An expense must be reported if Total Vouchers has a value listed.
- ➤ Audit Enter the amount billed for your IPA audit, excluding the accounting service fee if any incurred during this reporting cycle. Report this amount only in the Month it occurred.
- ➤ Hard to House Report all Hard to House expenses for the month the unit is initially leased. The fee rate is \$75.00 per unit. The reported amount must be divisible by 75.
- > FSS Coordinator Expense Report the portion of the FSS Coordinator and Benefits expense incurred during the month.
- ➤ LBP Clearance Test Report the initial Lead Based Paint Clearance Test Assessment fee. Limited to \$150 per unit and reported in month the testing occurred.
- ➤ LBP Risk Assess Report all Lead Based Paint Risk Assessment fees in the month the assessment is made. The fee is limited to \$350.00 per unit
- ➤ **Mobility Counseling** Report all expenses related to Housing Search Assistance Program or funded Mobility Counseling Awards, and reported in the month the expense occurred.
- ➤ **Preliminary Fees** One time fee limited to first time HAs at \$500.00 per unit. The entire amount of allowed fee that is being claimed for the FY may be claimed at one time.
- ➤ Housing Conversion Fee One time fee of \$250 per unit. The entire amount of allowed fee that is being claimed for the FY may be claimed at one time. Figure reported must be divisible by 250.
- > Regional Opportunity Counseling Report all R.O.C. Grant expenses incurred during the reporting period.

All values must be reported in whole dollar amounts only

Voucher Management System

Other Expenses

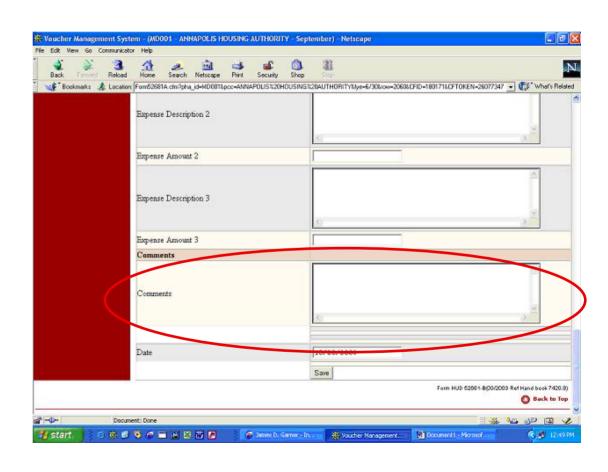
- ➤ Report additional expenditures for which the HA is entitled to reimbursement by HUD.
- ➤ Provide a brief description, the description field is limited to 255 characters.
- Enter amount in whole dollar amount.



Voucher Management System

Comments

- ➤ This section allows the Housing Agency to supply additional information or specific comments about the data being submitted.
- MTW Agencies should identify all MTW Voucher funds used for purposes other than leasing or homeownership assistance, by activity and amount.



Voucher Management System

Date

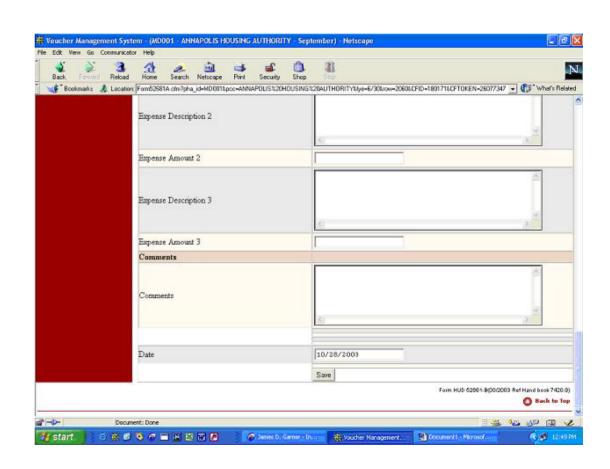
 System generated and represents the date the PHA submits to HUD via the VMS web site.

Print

•Use the print icon to print the monthly document at this time prior to saving.

Save Button

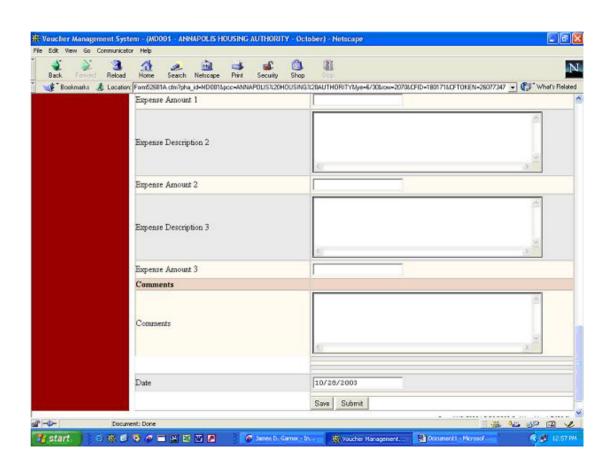
- •Button designed to save current month data and advance user on to next month (e.g. August to September)
- Save Button also invokes data edits



Voucher Management System

Submit Button

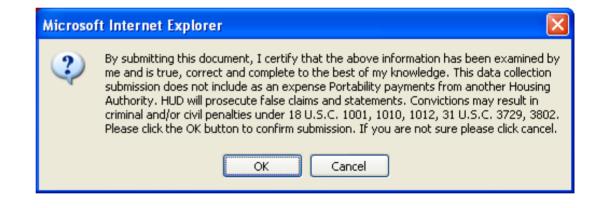
- •This button submits the current data collection to HUD and is always found on the last month of each reporting cycle.
- •Initiates final edits of data prior to submission



Voucher Management System

Certification Statement

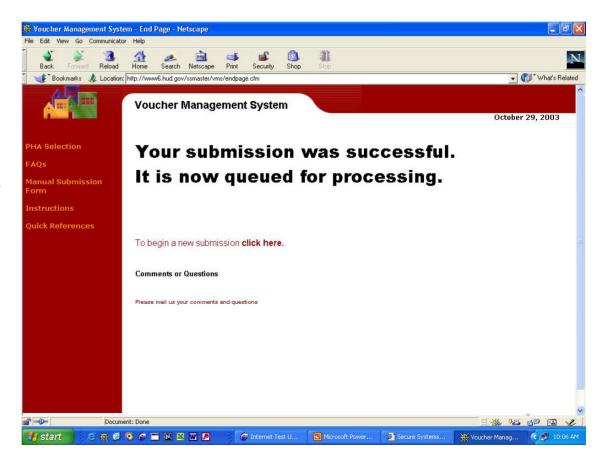
- Statement that certifies that the PHA Official (generally the Executive Director or designated individual) has reviewed the Data Collection information prior to submission
- Click on Ok to proceed and submit.
- Click on Cancel to return to the edit mode of the document.



Voucher Management System

Successful Submission

- As a normal PHA this would signify the end of the process.
- •Fee Accountants could at this time proceed on to the next PHA for data input.
- •Once this message is received, data collection process is complete and the browser can now be closed.



Voucher Management System

For Technical support on accessing the web site, or with user ids/passwords,
Contact the TAC @ Phone: 1-888-245-4860
To email the TAC select the "Contact us" link on the REAC's Web site.

For Technical support on Data Collection contact the Financial Management Center @ 1-888-404-3893 (press # key) 6140 Email the FMC @ Financial_Management_Center@HUD.Gov

